

Nkwichi Lodge

FULL Terms and Conditions

1. All bookings taken by the company are subject to these standard terms and conditions.
2. A quotation is an offer to provide travel services and is subject to price increases. An agreement is only concluded once the full product price is paid for in full.
3. The prices of all products are subject to change and may only be confirmed when paid for in full. Please note that quotes provided are subject to availability. The price quoted can never be guaranteed and all products, including but not limited to airfares and transfers are subject to change without notice and prior to payment in full. Any increases must be borne and paid by the client upon demand.
4. A booking request will be valid for 24 hours unless otherwise stated. The deposit must be paid, and it is the client's responsibility to request and read the terms and conditions from both Nkwichi Lodge and other suppliers. No person, organization or employee of the Nkwichi Lodge has authority to vary these booking conditions; and Nkwichi Lodge reserves the right to decline any booking.
5. A minimum of 20% non-refundable deposit is required to guarantee the reservation. Until this payment has been made, the reservation cannot be guaranteed.
6. The full balance is payable 35 days prior to travel date. If the full amount is not received in due time, Nkwichi reserves the right to treat the booking as a cancellation.
7. All bank charges associated with Electronic Fund Transfers will be for the account of the client.
8. Any cancellations made by a client must be in writing. Any amendment or any change by a client to a reservation in whatsoever manner (date change, rerouting, etc) after payment constitutes a cancellation. In the even that the client cancels a reservation for whatever reason, the company shall charge an administration fee, which could be up to 100% of the product price. In the case of date change (postponement) by the client after full payment has been made, the cancellation terms and conditions will apply to the dates of the original booking, possibly resulting in 100% cancellation fees.
9. Nkwichi Lodge does not guarantee the safety standards or performance of any transfer supplier. The clients of any product purchased through Nkwichi Lodge (i.e. flights or road transfers) accept that the use of the produce may be dependent on certain factors beyond Nkwichi Lodge's control and therefore agree that Nkwichi Lodge will not be held liable for any compensation to the client if it is forced to cancel or in any way change the booking or any flight or transfer due inter alia, but not exclusively, to force majeure including war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions or other external circumstances beyond the control of Nkwichi Lodge. Nkwichi Lodge reserves the right to cancel the booking without prior notification and in such and event only agrees to refund all monies already paid and received by the client. Unforeseen cancellations due to war, unrest or any other force majeure or other circumstances are still subject to the booking terms. In the event that the client changes any travel arrangements such as, but not limited to accommodation, activities, flights, transfers or any portion of the agreed itinerary, Nkwichi Lodge shall not be held liable for any compensation or costs to the client whatsoever.
10. Nkwichi Lodge bases its boat transfers according to the information available to Nkwichi Lodge and published by the airline. Such flight schedules are subject to change with no notice. The rate quoted for flights are based on schedules that are often only confirmed to the company on the day of travel and therefore clients must understand and accept that changes in flight schedules

or transfer times could occur and very occasionally in the event of delays or factors out of the company's control, an unscheduled overnight stay could be required. In the event of any of these changes or situations Nkwichi Lodge will not be held liable for any costs whatsoever, and any costs incurred such as, but not limited to, additional charters, accommodation, meals, communication costs, etc. must be settled directly to the third party establishments by the clients.

11. Travel and cancellation insurance, to include cover for activities is recommended for all clients. All insurance is solely the responsibility of the client. Before a client commences with travel, he or she should arrange his or her own insurance with a reputable insurer, with protection for the full duration of their stay to cover personal injury, medical expenses, repatriation expenses, loss of luggage and expenses associated with the cancellation or curtailment of any booking.
12. Clients hereby acknowledge, confirm and record that they understand and appreciate the risk inherent in travel including particular the hazards of boat travel and any associated marine/terrestrial activities. Clients also confirm that they are aware of and appreciate the real dangers and risks associated with travel to Africa, its wilderness areas, arising from the presence of wild and dangerous animals, reptiles, fish and birds and the real risk of suffering bodily harm, injury or death or loss of property which may arise as a result of an encounter with a or the presence of wild animals and or reptiles, fish and birds. The client undertakes all activities and travel at his or her own risk. Such risk could include injury, disease or death. The client agrees and concedes that Nkwichi Lodge and its members and employees shall not be responsible for loss or damage to property or injury or illness to the client or loss of life of consequential damages which might occur from any cause whatsoever.
13. The client hereby acknowledges an awareness of the booking and confirms that he or she is medically fit, in good physical and mental health and is able to travel. Any client with a preexisting medical condition or illness must declare the true nature of such conditions to Nkwichi Lodge before the commencement of the booking. Any failure to declare may result in cancellation of his or her booking.
14. It is the clients' sole responsibility to ensure that passport, visa and other required documents are in order. Any resulting consequences of a client's failure for not having his or her required paperwork or vaccinations in order shall be to the account and the sole responsibility of the client.
15. All clients and their agents confirm that they have read and abide by the aforementioned and agree to the terms and conditions therein contained. All clients record that they are making a booking at their own risk and waive any claims that they might have in regard to the injury, loss of death which might occur due to any causes whatsoever. Nkwichi Lodge refers in particular to any minor child or children who may be accompanying the client and confirm specifically that these terms and conditions applies to such child or children. The client and agent further binds their dependents, heirs, executors, administrators and assigns to the terms and conditions of this agreement and hold blameless Nkwichi Lodge, its members, associates, employees, representatives, organizers, helpers and agents from all liability for any or all claims whatsoever and howsoever arising and without limitation (including consequential claims) arising from any delay, loss or damage to property or injury or illness or death arising from any cause related to or occurring during a booking, activity or tour with Nkwichi Lodge.
16. E&OE. All rights reserved.